

## DAFTAR PUSTAKA

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## LAMPIRAN

### Lampiran 1

#### Kuesioner Penelitian

**“Pengaruh Implementasi Kebijakan Gerakan Indonesia Sadar Administrasi (GISA) Terhadap Kualitas Pelayanan Administrasi Kependudukan di Dinas Kependudukan dan Pencatatan Sipil Kota Depok Tahun 2021”**

Assalamualaikum Warahmatullahi Wabarakatuh.

Perkenalkan nama saya Alan Gumelar. Saya mahasiswa aktif angkatan 2018 di Universitas Nasional. Dalam rangka menyelesaikan tugas akhir (skripsi), maka saya ingin membuat penelitian mengenai kualitas pelayanan administrasi kependudukan di Disdukcapil Kota Depok yang berjudul **"Pengaruh Implementasi Kebijakan Gerakan Indonesia Sadar Administrasi (GISA) Terhadap Kualitas Pelayanan Administrasi Kependudukan di Dinas Kependudukan dan Pencatatan Sipil Kota Depok Tahun 2021"**.

Oleh karena itu, saya meminta kerjasama dan ketersediaan masyarakat untuk mengisi kuesioner ini dengan sungguh-sungguh agar didapatkan data yang valid. Atas perhatian dan kesediaan Saudara sekali dalam mengisi kuesioner ini, saya ucapkan terima kasih.

Wassalamualaikum Warahmatullahi Wabarakatuh.

### Identitas Responden

Nama :

Usia :

Jenis Kelamin :

Kecamatan :

### Petunjuk Pengisian

1. Berilah tanda (√) pada kolom pilihan jawaban yang tersedia sesuai dengan jawaban Bapak/Ibu/Sdr.
2. Pilihan jawaban yang tersedia adalah:  
1 = Sangat Tidak Setuju (STS)  
2 = Tidak Setuju (TS)  
3 = Netral (N)  
4 = Setuju (S)  
5 = Sangat Setuju (SS)  
Dimohon dalam memberikan jawaban, tidak ada pernyataan yang terlewatkan.
3. Hasil dari penelitian ini hanya untuk kepentingan akademik. Identitas diri Bapak/Ibu/Sdr akan dirahasiakan dan hanya diketahui oleh peneliti.

| Variabel X (Implementasi Kebijakan) |                                                                                                                               |                            |    |   |   |    |
|-------------------------------------|-------------------------------------------------------------------------------------------------------------------------------|----------------------------|----|---|---|----|
| No.                                 | Butir Pernyataan                                                                                                              | Alternatif Pilihan Jawaban |    |   |   |    |
|                                     |                                                                                                                               | STS                        | TS | N | S | SS |
| Komunikasi                          |                                                                                                                               |                            |    |   |   |    |
| 1                                   | Menurut saya, pelayanan komunikasi dalam melakukan administrasi kependudukan dari aplikasi Gisa mudah dipahami dan dimengerti |                            |    |   |   |    |
| 2                                   | Komunikasi antar bagian didalam lingkup dinas terjalin dengan baik                                                            |                            |    |   |   |    |
| 3                                   | Jika ada kendala dalam registrasi administrasi pegawai dapat menjelaskan dengan secara rinci                                  |                            |    |   |   |    |

| Sumber Daya |                                                                                                                      |  |  |  |  |  |
|-------------|----------------------------------------------------------------------------------------------------------------------|--|--|--|--|--|
| 4           | Dalam melaksanakan registrasi administrasi kependudukan saya didukung oleh pengetahuan teknologi dalam aplikasi Gisa |  |  |  |  |  |
| 5           | Mudah dipahami syarat – syarat untuk melakukan registrasi administrasi kependudukan dalam sistem pendaftaran         |  |  |  |  |  |
| 6           | Kecukupan jumlah pegawai dalam mengurus syarat – syarat administrasi kependudukan                                    |  |  |  |  |  |
| Disposisi   |                                                                                                                      |  |  |  |  |  |
| 7           | Ramahnya pelayanan dalam melakukan administrasi kependudukan                                                         |  |  |  |  |  |
| 8           | Tidak adanya pandangan kelompok yang menghambat dalam mengimplementasikan administrasi kependudukan                  |  |  |  |  |  |
| 9           | Kepuasan masyarakat terhadap mengimplementasikan aplikasi Gisa                                                       |  |  |  |  |  |
|             | <b>Struktur Birokrasi</b>                                                                                            |  |  |  |  |  |
| 10          | Ketepatan <i>division of work</i> antar pegawai                                                                      |  |  |  |  |  |
| 11          | Kejelasan pemisahan antara penyerahan data secara langsung dan melalui aplikasi                                      |  |  |  |  |  |
| 12          | Memiliki cakupan kendali atas registrasi administrasi kependudukan                                                   |  |  |  |  |  |

**Variabel Y (Kualitas Pelayanan Publik)**

| No.            | Butir Pernyataan                                                                                                                                     | Alternatif Pilihan Jawaban |   |    |    |     |
|----------------|------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------|---|----|----|-----|
|                |                                                                                                                                                      | SS                         | S | RR | TS | STS |
| Tangible       |                                                                                                                                                      |                            |   |    |    |     |
| 1              | Menurut saya, tampilan aplikasi Gisa di desain secara jelas serta informatif dalam layanan administrasi                                              |                            |   |    |    |     |
| 2              | Menurut saya, fitur layanan administrasi dalam aplikasi Gisa memiliki perpaduan warna yang serasi                                                    |                            |   |    |    |     |
| 3              | Menurut saya, struktur menu dalam layanan administrasi aplikasi Gisa terstruktur dengan teratur serta mudah dipahami                                 |                            |   |    |    |     |
| Reliability    |                                                                                                                                                      |                            |   |    |    |     |
| 4              | Menurut saya, aplikasi Gisa dapat memudahkan masyarakat Kota Depok dalam mengakses layanan administrasi                                              |                            |   |    |    |     |
| 5              | Menurut saya, layanan administrasi dalam aplikasi Gisa dapat digunakan kapanpun dan dimanapun                                                        |                            |   |    |    |     |
| 6              | Saya merasa tidak mengalami kendala saat proses registrasi maupun login akun dalam aplikasi Gisa                                                     |                            |   |    |    |     |
| Responsivities |                                                                                                                                                      |                            |   |    |    |     |
| 7              | Menurut saya, pelayanan aplikasi Gisa mempercepat layanan administrasi pada layanan administrasi kependudukan                                        |                            |   |    |    |     |
| 8              | Menurut saya, layanan administrasi dalam aplikasi Gisa memberikan konfirmasi layanan atas kegagalan atau keberhasilan dalam mengunggah suatu dokumen |                            |   |    |    |     |
| 9              | Menurut saya, layanan administrasi dalam aplikasi Gisa memberikan feedback informasi yang jelas dan akurat mengenai administrasi kependudukan        |                            |   |    |    |     |
| Assurance      |                                                                                                                                                      |                            |   |    |    |     |

|                |                                                                                                                                                                                                         |  |  |  |  |  |
|----------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|--|--|--|--|
| 10             | Menurut saya, layanan administrasi dalam aplikasi Gisa dipercaya dapat meningkatkan kualitas pelayanan administrasi kependudukan di era pandemi maupun endemi                                           |  |  |  |  |  |
| 11             | Menurut saya, layanan administrasi dalam aplikasi Gisa sudah memiliki <i>call center</i> yang dapat digunakan untuk menjawab setiap pertanyaan masyarakat mengenai pengurusan administrasi kependudukan |  |  |  |  |  |
| 12             | Menurut saya, keamanan data pengguna layanan kesehatan dalam aplikasi Gisa sudah terjamin                                                                                                               |  |  |  |  |  |
| <b>Empathy</b> |                                                                                                                                                                                                         |  |  |  |  |  |
| 13             | Menurut saya, layanan administrasi kependudukan dalam aplikasi Gisa dapat diakses 24 jam                                                                                                                |  |  |  |  |  |
| 14             | Menurut saya, aplikasi Gisa memahami kebutuhan saya dalam mendapatkan pelayanan administrasi kependudukan                                                                                               |  |  |  |  |  |
| 15             | Menurut saya, aplikasi Gisa sungguh-sungguh mengutamakan kepentingan masyarakat untuk mendapatkan layanan pengurusan administrasi dengan mudah                                                          |  |  |  |  |  |

## Lampiran 2

### DATA PENGISIAN KUESIONER RESPONDEN

#### 1. VARIABEL (X) IMPLEMENTASI KEBIJAKAN GISA

| NO | P1 | P2 | P3 | P4 | P5 | P6 | P7 | P8 | P9 | P10 | P11 | P12 | Total Skor |
|----|----|----|----|----|----|----|----|----|----|-----|-----|-----|------------|
| 1  | 3  | 4  | 3  | 3  | 3  | 4  | 3  | 3  | 4  | 3   | 4   | 4   | 41         |
| 2  | 4  | 3  | 3  | 3  | 4  | 3  | 3  | 3  | 3  | 4   | 4   | 3   | 40         |
| 3  | 4  | 4  | 4  | 4  | 4  | 4  | 4  | 4  | 4  | 4   | 4   | 4   | 48         |
| 4  | 3  | 4  | 4  | 4  | 4  | 4  | 3  | 4  | 3  | 4   | 4   | 5   | 46         |
| 5  | 4  | 4  | 4  | 4  | 3  | 3  | 3  | 4  | 3  | 4   | 4   | 5   | 45         |
| 6  | 4  | 4  | 2  | 3  | 5  | 4  | 4  | 3  | 4  | 4   | 4   | 3   | 44         |
| 7  | 3  | 3  | 1  | 3  | 3  | 4  | 3  | 3  | 3  | 3   | 3   | 4   | 36         |
| 8  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3   | 3   | 3   | 36         |
| 9  | 4  | 3  | 4  | 3  | 3  | 3  | 4  | 3  | 4  | 3   | 4   | 4   | 42         |
| 10 | 4  | 4  | 4  | 4  | 4  | 4  | 4  | 4  | 4  | 4   | 4   | 5   | 49         |
| 11 | 3  | 4  | 2  | 3  | 2  | 4  | 5  | 4  | 4  | 3   | 4   | 4   | 42         |
| 12 | 5  | 3  | 3  | 3  | 4  | 3  | 4  | 3  | 3  | 3   | 3   | 5   | 42         |
| 13 | 3  | 3  | 3  | 3  | 3  | 3  | 4  | 4  | 3  | 3   | 5   | 5   | 42         |
| 14 | 4  | 4  | 4  | 4  | 4  | 4  | 4  | 4  | 4  | 4   | 4   | 3   | 47         |
| 15 | 5  | 4  | 5  | 4  | 5  | 5  | 5  | 5  | 5  | 4   | 5   | 4   | 56         |
| 16 | 5  | 4  | 5  | 4  | 5  | 4  | 5  | 4  | 5  | 5   | 5   | 3   | 54         |
| 17 | 4  | 5  | 4  | 4  | 4  | 3  | 3  | 3  | 3  | 4   | 4   | 4   | 45         |
| 18 | 5  | 5  | 5  | 5  | 5  | 5  | 3  | 5  | 5  | 4   | 5   | 5   | 57         |
| 19 | 4  | 4  | 4  | 4  | 4  | 4  | 4  | 4  | 4  | 4   | 4   | 4   | 48         |
| 20 | 3  | 4  | 3  | 3  | 5  | 4  | 4  | 5  | 3  | 4   | 5   | 4   | 47         |
| 21 | 3  | 4  | 4  | 4  | 4  | 4  | 3  | 3  | 3  | 4   | 4   | 3   | 43         |
| 22 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3   | 3   | 4   | 37         |
| 23 | 3  | 4  | 3  | 3  | 5  | 4  | 4  | 5  | 3  | 4   | 5   | 3   | 46         |
| 24 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3   | 3   | 5   | 38         |
| 25 | 4  | 5  | 5  | 5  | 5  | 5  | 3  | 3  | 3  | 4   | 5   | 3   | 50         |
| 26 | 4  | 4  | 4  | 4  | 4  | 4  | 4  | 4  | 4  | 4   | 4   | 4   | 48         |
| 27 | 3  | 3  | 3  | 2  | 4  | 3  | 2  | 3  | 4  | 3   | 3   | 3   | 36         |
| 28 | 4  | 4  | 4  | 4  | 4  | 1  | 4  | 4  | 4  | 4   | 4   | 5   | 46         |
| 29 | 4  | 4  | 4  | 4  | 4  | 3  | 3  | 2  | 3  | 4   | 4   | 4   | 43         |
| 30 | 4  | 3  | 3  | 4  | 3  | 3  | 4  | 3  | 3  | 4   | 4   | 3   | 41         |
| 31 | 4  | 4  | 5  | 4  | 3  | 2  | 4  | 2  | 3  | 4   | 4   | 4   | 43         |

|    |   |   |   |   |   |   |   |   |   |   |   |   |    |
|----|---|---|---|---|---|---|---|---|---|---|---|---|----|
| 32 | 4 | 4 | 5 | 5 | 4 | 4 | 4 | 5 | 4 | 5 | 5 | 4 | 53 |
| 33 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 5 | 49 |
| 34 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 4 | 37 |
| 35 | 3 | 4 | 2 | 3 | 2 | 4 | 5 | 4 | 4 | 3 | 4 | 4 | 42 |
| 36 | 5 | 3 | 3 | 3 | 4 | 3 | 4 | 3 | 3 | 3 | 3 | 3 | 40 |
| 37 | 4 | 3 | 4 | 3 | 3 | 3 | 4 | 3 | 3 | 4 | 4 | 4 | 42 |
| 38 | 4 | 5 | 4 | 4 | 4 | 3 | 3 | 3 | 3 | 4 | 4 | 4 | 45 |
| 39 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 4 | 3 | 3 | 3 | 3 | 37 |
| 40 | 3 | 3 | 3 | 3 | 3 | 3 | 4 | 4 | 3 | 3 | 5 | 5 | 42 |
| 41 | 3 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 5 | 4 | 48 |
| 42 | 4 | 5 | 5 | 4 | 5 | 4 | 5 | 4 | 5 | 5 | 5 | 5 | 56 |
| 43 | 3 | 3 | 3 | 2 | 4 | 3 | 3 | 3 | 4 | 3 | 3 | 3 | 37 |
| 44 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 3 | 58 |
| 45 | 4 | 3 | 4 | 4 | 4 | 4 | 4 | 3 | 3 | 4 | 4 | 5 | 46 |
| 46 | 5 | 4 | 5 | 4 | 5 | 5 | 5 | 5 | 5 | 5 | 4 | 4 | 56 |
| 47 | 3 | 4 | 3 | 3 | 5 | 4 | 5 | 4 | 3 | 4 | 5 | 5 | 48 |
| 48 | 4 | 3 | 4 | 4 | 4 | 4 | 3 | 4 | 3 | 4 | 4 | 4 | 45 |
| 49 | 3 | 4 | 3 | 5 | 3 | 4 | 4 | 5 | 3 | 4 | 5 | 5 | 48 |
| 50 | 4 | 4 | 4 | 4 | 4 | 3 | 4 | 4 | 4 | 5 | 4 | 4 | 48 |
| 51 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 48 |
| 52 | 5 | 4 | 5 | 4 | 5 | 5 | 5 | 5 | 5 | 4 | 5 | 5 | 57 |
| 53 | 4 | 5 | 4 | 4 | 4 | 3 | 3 | 3 | 3 | 4 | 4 | 4 | 45 |
| 54 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 60 |
| 55 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 48 |
| 56 | 3 | 4 | 3 | 3 | 5 | 4 | 4 | 5 | 3 | 4 | 5 | 3 | 46 |
| 57 | 4 | 4 | 4 | 4 | 4 | 4 | 3 | 3 | 3 | 4 | 4 | 4 | 45 |
| 58 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 36 |
| 59 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 4 | 3 | 3 | 3 | 3 | 37 |
| 60 | 4 | 5 | 5 | 5 | 5 | 5 | 3 | 3 | 3 | 4 | 5 | 4 | 51 |
| 61 | 4 | 4 | 4 | 4 | 4 | 1 | 4 | 4 | 4 | 4 | 4 | 4 | 45 |
| 62 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 48 |
| 63 | 3 | 4 | 3 | 3 | 3 | 4 | 3 | 3 | 4 | 3 | 4 | 3 | 40 |
| 64 | 4 | 4 | 5 | 5 | 4 | 4 | 4 | 5 | 4 | 5 | 5 | 4 | 53 |
| 65 | 4 | 3 | 3 | 4 | 3 | 3 | 4 | 3 | 3 | 4 | 4 | 4 | 42 |
| 66 | 4 | 4 | 4 | 4 | 3 | 3 | 3 | 4 | 3 | 4 | 4 | 3 | 43 |
| 67 | 4 | 4 | 4 | 4 | 4 | 3 | 3 | 2 | 3 | 4 | 4 | 4 | 43 |
| 68 | 3 | 3 | 1 | 3 | 3 | 4 | 3 | 3 | 3 | 3 | 3 | 3 | 35 |
| 69 | 4 | 4 | 5 | 5 | 5 | 4 | 4 | 3 | 4 | 4 | 4 | 5 | 51 |
| 70 | 3 | 3 | 5 | 4 | 5 | 5 | 5 | 3 | 3 | 3 | 3 | 4 | 46 |
| 71 | 4 | 3 | 3 | 3 | 4 | 3 | 3 | 3 | 3 | 4 | 4 | 4 | 41 |
| 72 | 4 | 4 | 5 | 4 | 3 | 2 | 4 | 2 | 3 | 4 | 4 | 4 | 43 |

|     |   |   |   |   |   |   |   |   |   |   |   |   |    |
|-----|---|---|---|---|---|---|---|---|---|---|---|---|----|
| 73  | 3 | 4 | 4 | 4 | 4 | 4 | 3 | 4 | 3 | 4 | 4 | 5 | 46 |
| 74  | 3 | 3 | 3 | 2 | 4 | 3 | 2 | 3 | 4 | 3 | 3 | 3 | 36 |
| 75  | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 48 |
| 76  | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 36 |
| 77  | 3 | 4 | 2 | 3 | 2 | 4 | 5 | 4 | 4 | 3 | 4 | 4 | 42 |
| 78  | 5 | 3 | 3 | 3 | 4 | 3 | 4 | 3 | 3 | 3 | 3 | 4 | 41 |
| 79  | 4 | 3 | 4 | 3 | 3 | 3 | 4 | 3 | 3 | 4 | 4 | 4 | 42 |
| 80  | 3 | 3 | 3 | 3 | 3 | 3 | 4 | 4 | 3 | 3 | 5 | 5 | 42 |
| 81  | 4 | 4 | 4 | 4 | 3 | 4 | 5 | 4 | 4 | 5 | 4 | 5 | 50 |
| 82  | 3 | 4 | 4 | 4 | 4 | 4 | 3 | 3 | 4 | 4 | 4 | 4 | 45 |
| 83  | 4 | 2 | 3 | 1 | 3 | 4 | 5 | 2 | 3 | 4 | 5 | 3 | 39 |
| 84  | 3 | 3 | 3 | 2 | 3 | 4 | 4 | 3 | 4 | 4 | 4 | 3 | 40 |
| 85  | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 36 |
| 86  | 3 | 3 | 5 | 3 | 4 | 3 | 5 | 3 | 4 | 4 | 4 | 3 | 44 |
| 87  | 4 | 3 | 2 | 3 | 3 | 5 | 4 | 4 | 5 | 4 | 5 | 4 | 46 |
| 88  | 5 | 4 | 5 | 5 | 4 | 4 | 5 | 4 | 4 | 5 | 5 | 5 | 55 |
| 89  | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 36 |
| 90  | 5 | 5 | 5 | 5 | 5 | 4 | 5 | 5 | 4 | 5 | 5 | 4 | 57 |
| 91  | 4 | 3 | 3 | 3 | 3 | 4 | 4 | 3 | 3 | 4 | 4 | 3 | 41 |
| 92  | 3 | 4 | 4 | 3 | 3 | 3 | 4 | 3 | 4 | 3 | 3 | 3 | 40 |
| 93  | 3 | 4 | 4 | 3 | 3 | 3 | 4 | 2 | 3 | 4 | 3 | 4 | 40 |
| 94  | 3 | 4 | 4 | 4 | 3 | 3 | 4 | 2 | 4 | 4 | 4 | 4 | 43 |
| 95  | 4 | 4 | 4 | 3 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 3 | 46 |
| 96  | 4 | 4 | 4 | 4 | 4 | 3 | 3 | 2 | 3 | 4 | 4 | 4 | 43 |
| 97  | 4 | 3 | 3 | 4 | 3 | 3 | 4 | 3 | 3 | 4 | 4 | 4 | 42 |
| 98  | 4 | 4 | 5 | 4 | 3 | 4 | 4 | 4 | 3 | 4 | 4 | 4 | 47 |
| 99  | 4 | 4 | 5 | 5 | 4 | 4 | 4 | 5 | 4 | 5 | 5 | 4 | 53 |
| 100 | 3 | 3 | 3 | 5 | 4 | 3 | 4 | 3 | 4 | 3 | 3 | 5 | 43 |
| 101 | 5 | 4 | 5 | 4 | 5 | 5 | 5 | 4 | 5 | 5 | 4 | 4 | 55 |
| 102 | 3 | 4 | 3 | 3 | 5 | 4 | 5 | 4 | 3 | 4 | 4 | 5 | 47 |
| 103 | 4 | 3 | 4 | 4 | 4 | 4 | 3 | 4 | 3 | 4 | 4 | 4 | 45 |
| 104 | 3 | 4 | 3 | 5 | 3 | 4 | 4 | 5 | 3 | 4 | 4 | 5 | 47 |
| 105 | 4 | 4 | 4 | 4 | 4 | 3 | 4 | 4 | 4 | 3 | 4 | 4 | 46 |
| 106 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 48 |
| 107 | 5 | 4 | 5 | 4 | 5 | 5 | 5 | 5 | 5 | 4 | 5 | 5 | 57 |
| 108 | 4 | 5 | 4 | 4 | 4 | 3 | 3 | 3 | 3 | 4 | 3 | 4 | 44 |
| 109 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 4 | 5 | 59 |
| 110 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 5 | 4 | 49 |

## 2. VARIABEL (Y) KUALITAS PELAYANAN

| NO | P1 | P2 | P3 | P4 | P5 | P6 | P7 | P8 | P9 | P10 | P11 | P12 | P13 | P14 | P15 | Total Skor |
|----|----|----|----|----|----|----|----|----|----|-----|-----|-----|-----|-----|-----|------------|
| 1  | 4  | 4  | 3  | 4  | 4  | 4  | 4  | 4  | 4  | 4   | 4   | 4   | 4   | 4   | 3   | 58         |
| 2  | 5  | 4  | 5  | 5  | 4  | 5  | 5  | 5  | 4  | 5   | 4   | 5   | 5   | 4   | 5   | 70         |
| 3  | 4  | 4  | 4  | 4  | 4  | 4  | 3  | 4  | 5  | 4   | 4   | 4   | 4   | 4   | 4   | 60         |
| 4  | 5  | 5  | 5  | 5  | 5  | 5  | 5  | 5  | 5  | 5   | 5   | 5   | 5   | 5   | 5   | 75         |
| 5  | 4  | 4  | 3  | 4  | 4  | 4  | 4  | 4  | 4  | 4   | 4   | 4   | 4   | 4   | 3   | 58         |
| 6  | 3  | 4  | 4  | 5  | 4  | 5  | 4  | 3  | 4  | 3   | 3   | 5   | 3   | 4   | 4   | 58         |
| 7  | 4  | 3  | 4  | 4  | 4  | 4  | 5  | 4  | 4  | 4   | 4   | 4   | 4   | 3   | 4   | 59         |
| 8  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3   | 3   | 3   | 3   | 3   | 3   | 45         |
| 9  | 3  | 3  | 2  | 3  | 3  | 3  | 4  | 3  | 3  | 3   | 3   | 3   | 3   | 3   | 2   | 44         |
| 10 | 4  | 4  | 3  | 3  | 3  | 3  | 3  | 4  | 5  | 5   | 5   | 5   | 4   | 4   | 3   | 58         |
| 11 | 4  | 4  | 4  | 4  | 4  | 4  | 4  | 4  | 4  | 4   | 4   | 4   | 4   | 4   | 4   | 60         |
| 12 | 4  | 4  | 4  | 4  | 4  | 4  | 4  | 4  | 4  | 4   | 4   | 4   | 4   | 4   | 4   | 60         |
| 13 | 3  | 4  | 4  | 3  | 2  | 2  | 3  | 3  | 4  | 3   | 3   | 3   | 3   | 4   | 4   | 48         |
| 14 | 4  | 4  | 5  | 5  | 5  | 5  | 4  | 4  | 4  | 5   | 5   | 4   | 4   | 4   | 5   | 67         |
| 15 | 4  | 4  | 4  | 4  | 3  | 4  | 4  | 4  | 3  | 3   | 4   | 3   | 4   | 4   | 4   | 56         |
| 16 | 3  | 4  | 4  | 3  | 4  | 4  | 4  | 4  | 4  | 4   | 4   | 3   | 3   | 4   | 4   | 56         |
| 17 | 4  | 3  | 2  | 2  | 4  | 4  | 4  | 4  | 4  | 4   | 4   | 4   | 4   | 3   | 2   | 52         |
| 18 | 3  | 3  | 4  | 4  | 3  | 3  | 3  | 3  | 3  | 1   | 3   | 3   | 3   | 3   | 4   | 46         |
| 19 | 5  | 4  | 5  | 4  | 4  | 4  | 4  | 4  | 4  | 5   | 5   | 5   | 5   | 4   | 5   | 67         |
| 20 | 4  | 3  | 3  | 3  | 4  | 4  | 5  | 3  | 3  | 5   | 4   | 5   | 4   | 3   | 3   | 56         |
| 21 | 4  | 3  | 4  | 3  | 3  | 3  | 4  | 4  | 3  | 3   | 3   | 4   | 4   | 3   | 4   | 52         |
| 22 | 4  | 4  | 4  | 4  | 4  | 4  | 5  | 4  | 4  | 5   | 4   | 3   | 4   | 4   | 4   | 61         |
| 23 | 5  | 5  | 4  | 4  | 4  | 4  | 5  | 3  | 4  | 4   | 4   | 4   | 5   | 5   | 4   | 64         |
| 24 | 3  | 3  | 3  | 4  | 3  | 2  | 3  | 3  | 3  | 3   | 2   | 4   | 3   | 3   | 3   | 45         |
| 25 | 4  | 4  | 4  | 4  | 4  | 4  | 4  | 4  | 4  | 4   | 4   | 4   | 4   | 4   | 4   | 60         |
| 26 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3   | 3   | 3   | 3   | 3   | 3   | 45         |
| 27 | 4  | 4  | 3  | 4  | 2  | 4  | 5  | 3  | 4  | 2   | 3   | 2   | 4   | 4   | 3   | 51         |
| 28 | 4  | 4  | 3  | 3  | 3  | 4  | 3  | 5  | 3  | 3   | 3   | 4   | 4   | 4   | 3   | 53         |
| 29 | 4  | 3  | 4  | 3  | 3  | 4  | 4  | 4  | 3  | 4   | 3   | 3   | 4   | 3   | 4   | 53         |
| 30 | 5  | 5  | 5  | 5  | 3  | 5  | 3  | 3  | 3  | 3   | 3   | 3   | 5   | 5   | 5   | 61         |
| 31 | 5  | 4  | 4  | 5  | 5  | 5  | 5  | 4  | 4  | 4   | 4   | 3   | 5   | 4   | 4   | 65         |
| 32 | 4  | 4  | 4  | 4  | 4  | 4  | 4  | 3  | 4  | 4   | 4   | 4   | 4   | 4   | 4   | 59         |
| 33 | 3  | 4  | 2  | 3  | 3  | 3  | 5  | 4  | 2  | 3   | 1   | 3   | 3   | 4   | 2   | 45         |
| 34 | 3  | 3  | 2  | 3  | 3  | 3  | 4  | 3  | 3  | 3   | 2   | 3   | 3   | 3   | 2   | 43         |

|    |   |   |   |   |   |   |   |   |   |   |   |   |   |   |   |    |
|----|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|----|
| 35 | 3 | 3 | 3 | 3 | 3 | 3 | 4 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 46 |
| 36 | 3 | 3 | 4 | 3 | 3 | 5 | 4 | 3 | 3 | 5 | 3 | 4 | 3 | 3 | 4 | 53 |
| 37 | 4 | 4 | 3 | 3 | 2 | 3 | 3 | 4 | 3 | 2 | 3 | 3 | 4 | 4 | 3 | 48 |
| 38 | 5 | 4 | 5 | 4 | 4 | 5 | 5 | 5 | 4 | 5 | 5 | 4 | 5 | 4 | 5 | 69 |
| 39 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 45 |
| 40 | 4 | 5 | 5 | 4 | 4 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 4 | 5 | 5 | 71 |
| 41 | 3 | 3 | 4 | 4 | 3 | 3 | 2 | 4 | 3 | 3 | 3 | 3 | 3 | 3 | 4 | 48 |
| 42 | 3 | 3 | 3 | 2 | 3 | 4 | 3 | 3 | 4 | 4 | 3 | 3 | 3 | 3 | 3 | 47 |
| 43 | 4 | 4 | 3 | 4 | 3 | 4 | 4 | 3 | 4 | 4 | 3 | 3 | 4 | 4 | 3 | 54 |
| 44 | 4 | 4 | 4 | 3 | 4 | 4 | 4 | 3 | 4 | 4 | 4 | 3 | 4 | 4 | 4 | 57 |
| 45 | 3 | 4 | 5 | 5 | 3 | 4 | 4 | 4 | 4 | 4 | 3 | 4 | 3 | 4 | 5 | 59 |
| 46 | 4 | 4 | 3 | 3 | 3 | 3 | 3 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 3 | 54 |
| 47 | 4 | 5 | 5 | 4 | 4 | 4 | 5 | 4 | 3 | 3 | 4 | 3 | 4 | 5 | 5 | 62 |
| 48 | 4 | 4 | 5 | 4 | 5 | 3 | 5 | 4 | 4 | 5 | 4 | 3 | 4 | 4 | 5 | 63 |
| 49 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 5 | 5 | 4 | 4 | 4 | 4 | 62 |
| 50 | 5 | 5 | 5 | 4 | 4 | 4 | 4 | 3 | 3 | 3 | 5 | 4 | 5 | 5 | 5 | 64 |
| 51 | 4 | 4 | 3 | 3 | 4 | 4 | 4 | 3 | 4 | 3 | 3 | 3 | 4 | 4 | 3 | 53 |
| 52 | 3 | 3 | 4 | 4 | 3 | 3 | 4 | 4 | 3 | 3 | 3 | 4 | 3 | 3 | 4 | 51 |
| 53 | 4 | 5 | 5 | 4 | 4 | 4 | 5 | 4 | 4 | 4 | 4 | 4 | 4 | 5 | 5 | 65 |
| 54 | 5 | 4 | 4 | 3 | 4 | 5 | 3 | 3 | 4 | 4 | 4 | 4 | 5 | 4 | 4 | 60 |
| 55 | 5 | 5 | 5 | 3 | 3 | 4 | 5 | 4 | 4 | 4 | 4 | 3 | 5 | 5 | 5 | 64 |
| 56 | 3 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 2 | 3 | 5 | 3 | 4 | 4 | 56 |
| 57 | 4 | 4 | 4 | 3 | 5 | 4 | 4 | 3 | 3 | 1 | 3 | 3 | 4 | 4 | 4 | 53 |
| 58 | 3 | 3 | 5 | 5 | 4 | 5 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 5 | 54 |
| 59 | 4 | 5 | 4 | 5 | 5 | 4 | 4 | 4 | 3 | 4 | 3 | 3 | 4 | 5 | 4 | 61 |
| 60 | 5 | 5 | 5 | 5 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 5 | 5 | 5 | 67 |
| 61 | 4 | 4 | 5 | 4 | 3 | 4 | 3 | 3 | 4 | 2 | 3 | 2 | 4 | 4 | 5 | 54 |
| 62 | 5 | 5 | 4 | 4 | 3 | 3 | 3 | 5 | 3 | 3 | 3 | 4 | 5 | 5 | 4 | 59 |
| 63 | 5 | 4 | 4 | 4 | 4 | 3 | 4 | 3 | 3 | 3 | 3 | 3 | 5 | 4 | 4 | 56 |
| 64 | 3 | 3 | 4 | 5 | 3 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 3 | 3 | 4 | 56 |
| 65 | 4 | 5 | 3 | 5 | 3 | 4 | 5 | 5 | 4 | 5 | 4 | 5 | 4 | 5 | 3 | 64 |
| 66 | 3 | 5 | 4 | 4 | 4 | 5 | 5 | 5 | 4 | 5 | 4 | 5 | 3 | 5 | 4 | 65 |
| 67 | 4 | 4 | 4 | 5 | 4 | 5 | 4 | 4 | 5 | 4 | 4 | 4 | 4 | 4 | 4 | 63 |
| 68 | 5 | 4 | 3 | 3 | 5 | 4 | 4 | 5 | 5 | 5 | 5 | 5 | 5 | 4 | 3 | 65 |
| 69 | 4 | 5 | 5 | 5 | 5 | 3 | 5 | 4 | 4 | 4 | 4 | 4 | 4 | 5 | 5 | 66 |
| 70 | 4 | 4 | 4 | 4 | 5 | 4 | 5 | 3 | 4 | 3 | 3 | 5 | 4 | 4 | 4 | 60 |
| 71 | 3 | 4 | 3 | 5 | 5 | 5 | 4 | 3 | 4 | 4 | 4 | 4 | 3 | 4 | 3 | 58 |
| 72 | 4 | 4 | 4 | 4 | 4 | 5 | 4 | 3 | 3 | 3 | 3 | 3 | 4 | 4 | 4 | 56 |
| 73 | 3 | 3 | 5 | 5 | 4 | 3 | 5 | 3 | 4 | 3 | 3 | 5 | 3 | 3 | 5 | 57 |
| 74 | 5 | 4 | 4 | 4 | 4 | 5 | 4 | 3 | 3 | 3 | 3 | 3 | 5 | 4 | 4 | 58 |
| 75 | 3 | 5 | 4 | 4 | 4 | 5 | 5 | 4 | 5 | 5 | 5 | 5 | 3 | 5 | 4 | 66 |

|     |   |   |   |   |   |   |   |   |   |   |   |   |   |   |   |    |
|-----|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|----|
| 76  | 4 | 5 | 5 | 3 | 5 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 5 | 5 | 64 |
| 77  | 3 | 4 | 4 | 5 | 3 | 3 | 4 | 3 | 3 | 3 | 2 | 4 | 3 | 4 | 4 | 52 |
| 78  | 5 | 5 | 4 | 4 | 4 | 5 | 4 | 4 | 4 | 4 | 4 | 4 | 5 | 5 | 4 | 65 |
| 79  | 4 | 5 | 4 | 4 | 3 | 3 | 5 | 4 | 4 | 4 | 4 | 4 | 4 | 5 | 4 | 61 |
| 80  | 3 | 4 | 3 | 4 | 5 | 4 | 3 | 4 | 3 | 3 | 4 | 3 | 3 | 4 | 3 | 53 |
| 81  | 4 | 4 | 4 | 4 | 3 | 5 | 5 | 4 | 4 | 5 | 4 | 3 | 4 | 4 | 4 | 61 |
| 82  | 4 | 3 | 4 | 4 | 5 | 4 | 4 | 4 | 4 | 5 | 5 | 4 | 4 | 3 | 4 | 61 |
| 83  | 5 | 5 | 4 | 5 | 4 | 3 | 3 | 4 | 4 | 4 | 4 | 4 | 5 | 5 | 4 | 63 |
| 84  | 4 | 5 | 4 | 4 | 3 | 4 | 5 | 3 | 3 | 3 | 3 | 3 | 4 | 5 | 4 | 57 |
| 85  | 4 | 4 | 5 | 5 | 4 | 5 | 3 | 3 | 4 | 2 | 3 | 2 | 4 | 4 | 5 | 57 |
| 86  | 3 | 3 | 4 | 4 | 3 | 4 | 4 | 5 | 3 | 3 | 3 | 4 | 3 | 3 | 4 | 53 |
| 87  | 4 | 3 | 4 | 5 | 5 | 4 | 4 | 4 | 3 | 4 | 3 | 3 | 4 | 3 | 4 | 57 |
| 88  | 4 | 5 | 5 | 4 | 3 | 4 | 3 | 4 | 5 | 4 | 4 | 4 | 4 | 5 | 5 | 63 |
| 89  | 3 | 5 | 5 | 3 | 3 | 4 | 4 | 3 | 3 | 3 | 3 | 3 | 3 | 5 | 5 | 55 |
| 90  | 5 | 4 | 4 | 5 | 4 | 5 | 5 | 3 | 3 | 3 | 3 | 3 | 5 | 4 | 4 | 60 |
| 91  | 4 | 5 | 5 | 5 | 4 | 5 | 4 | 3 | 4 | 4 | 4 | 4 | 4 | 5 | 5 | 65 |
| 92  | 5 | 5 | 3 | 5 | 5 | 4 | 4 | 4 | 5 | 5 | 4 | 5 | 5 | 5 | 3 | 67 |
| 93  | 3 | 5 | 4 | 4 | 3 | 4 | 4 | 3 | 3 | 3 | 2 | 4 | 3 | 5 | 4 | 54 |
| 94  | 3 | 5 | 5 | 5 | 3 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 3 | 5 | 5 | 69 |
| 95  | 5 | 3 | 4 | 4 | 5 | 4 | 5 | 4 | 3 | 4 | 4 | 4 | 5 | 3 | 4 | 61 |
| 96  | 4 | 4 | 3 | 3 | 5 | 5 | 4 | 5 | 4 | 5 | 4 | 5 | 4 | 4 | 3 | 62 |
| 97  | 5 | 5 | 4 | 4 | 4 | 5 | 5 | 3 | 4 | 3 | 3 | 5 | 5 | 5 | 4 | 64 |
| 98  | 4 | 5 | 4 | 5 | 5 | 3 | 3 | 4 | 3 | 4 | 4 | 4 | 4 | 5 | 4 | 61 |
| 99  | 5 | 5 | 4 | 4 | 3 | 4 | 5 | 3 | 4 | 3 | 5 | 3 | 5 | 5 | 4 | 62 |
| 100 | 4 | 3 | 3 | 4 | 3 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 3 | 3 | 55 |
| 101 | 4 | 4 | 4 | 4 | 4 | 3 | 4 | 3 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 58 |
| 102 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 5 | 5 | 4 | 5 | 5 | 5 | 4 | 5 | 66 |
| 103 | 4 | 3 | 2 | 2 | 3 | 4 | 3 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 53 |
| 104 | 5 | 5 | 5 | 5 | 4 | 4 | 4 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 72 |
| 105 | 4 | 4 | 3 | 4 | 4 | 3 | 4 | 3 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 57 |
| 106 | 4 | 3 | 4 | 4 | 4 | 3 | 3 | 4 | 5 | 4 | 5 | 4 | 5 | 4 | 5 | 61 |
| 107 | 2 | 2 | 4 | 4 | 4 | 3 | 3 | 4 | 4 | 4 | 5 | 5 | 4 | 4 | 4 | 56 |
| 108 | 4 | 4 | 3 | 3 | 3 | 4 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 48 |
| 109 | 5 | 4 | 4 | 4 | 4 | 4 | 4 | 2 | 3 | 3 | 3 | 4 | 3 | 3 | 3 | 53 |
| 110 | 3 | 3 | 4 | 4 | 4 | 5 | 5 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 52 |

### Lampiran 3

#### HASIL UJI VALIDITAS

##### 1. VARIABEL (X) IMPLEMENTASI KEBIJAKAN GISA

|    |                     | Correlations |        |        |        |        |      |        |        |
|----|---------------------|--------------|--------|--------|--------|--------|------|--------|--------|
|    |                     | X1           | X2     | X3     | X4     | X5     | X6   | X7     | X8     |
| X1 | Pearson Correlation | 1            | .707** | .374*  | .505** | .300   | .164 | .348   | .420*  |
|    | Sig. (2-tailed)     |              | .000   | .042   | .004   | .107   | .387 | .059   | .021   |
|    | N                   | 30           | 30     | 30     | 30     | 30     | 30   | 30     | 30     |
| X2 | Pearson Correlation | .707**       | 1      | .426*  | .602** | .401*  | .247 | .451*  | .693** |
|    | Sig. (2-tailed)     | .000         |        | .019   | .000   | .028   | .189 | .012   | .000   |
|    | N                   | 30           | 30     | 30     | 30     | 30     | 30   | 30     | 30     |
| X3 | Pearson Correlation | .374*        | .426*  | 1      | .651** | .646** | .178 | .292   | .401*  |
|    | Sig. (2-tailed)     | .042         | .019   |        | .000   | .000   | .348 | .118   | .028   |
|    | N                   | 30           | 30     | 30     | 30     | 30     | 30   | 30     | 30     |
| X4 | Pearson Correlation | .505**       | .602** | .651** | 1      | .671** | .200 | .648** | .521** |
|    | Sig. (2-tailed)     | .004         | .000   | .000   |        | .000   | .289 | .000   | .003   |
|    | N                   | 30           | 30     | 30     | 30     | 30     | 30   | 30     | 30     |
| X5 | Pearson Correlation | .300         | .401*  | .646** | .671** | 1      | .168 | .515** | .303   |
|    | Sig. (2-tailed)     | .107         | .028   | .000   | .000   |        | .375 | .004   | .103   |

|     |                     |        |        |        |        |        |       |        |        |
|-----|---------------------|--------|--------|--------|--------|--------|-------|--------|--------|
|     | N                   | 30     | 30     | 30     | 30     | 30     | 30    | 30     | 30     |
| X6  | Pearson Correlation | .164   | .247   | .178   | .200   | .168   | 1     | .338   | .372*  |
|     | Sig. (2-tailed)     | .387   | .189   | .348   | .289   | .375   |       | .068   | .043   |
|     | N                   | 30     | 30     | 30     | 30     | 30     | 30    | 30     | 30     |
| X7  | Pearson Correlation | .348   | .451*  | .292   | .648** | .515** | .338  | 1      | .463*  |
|     | Sig. (2-tailed)     | .059   | .012   | .118   | .000   | .004   | .068  |        | .010   |
|     | N                   | 30     | 30     | 30     | 30     | 30     | 30    | 30     | 30     |
| X8  | Pearson Correlation | .420*  | .693** | .401*  | .521** | .303   | .372* | .463*  | 1      |
|     | Sig. (2-tailed)     | .021   | .000   | .028   | .003   | .103   | .043  | .010   |        |
|     | N                   | 30     | 30     | 30     | 30     | 30     | 30    | 30     | 30     |
| X9  | Pearson Correlation | .380*  | .515** | .306   | .192   | .367*  | .371* | .482** | .571** |
|     | Sig. (2-tailed)     | .038   | .004   | .100   | .310   | .046   | .044  | .007   | .001   |
|     | N                   | 30     | 30     | 30     | 30     | 30     | 30    | 30     | 30     |
| X10 | Pearson Correlation | .490** | .392*  | .774** | .572** | .608** | .167  | .260   | .380*  |
|     | Sig. (2-tailed)     | .006   | .032   | .000   | .001   | .000   | .378  | .165   | .038   |
|     | N                   | 30     | 30     | 30     | 30     | 30     | 30    | 30     | 30     |
| X11 | Pearson Correlation | .606** | .584** | .394*  | .621** | .385*  | .320  | .385*  | .537** |
|     | Sig. (2-tailed)     | .000   | .001   | .031   | .000   | .036   | .085  | .035   | .002   |
|     | N                   | 30     | 30     | 30     | 30     | 30     | 30    | 30     | 30     |
| X12 | Pearson Correlation | .516** | .424*  | .408*  | .611** | .442*  | .273  | .550** | .229   |

|            |                     |        |        |        |        |        |        |        |        |
|------------|---------------------|--------|--------|--------|--------|--------|--------|--------|--------|
|            | Sig. (2-tailed)     | .003   | .019   | .025   | .000   | .014   | .145   | .002   | .224   |
|            | N                   | 30     | 30     | 30     | 30     | 30     | 30     | 30     | 30     |
| Skor_Total | Pearson Correlation | .701** | .782** | .688** | .815** | .679** | .476** | .692** | .719** |
|            | Sig. (2-tailed)     | .000   | .000   | .000   | .000   | .000   | .008   | .000   | .000   |
|            | N                   | 30     | 30     | 30     | 30     | 30     | 30     | 30     | 30     |

| Correlations |                     |        |        |        |        |            |
|--------------|---------------------|--------|--------|--------|--------|------------|
|              |                     | X9     | X10    | X11    | X12    | Skor_Total |
| X1           | Pearson Correlation | .380   | .490** | .606*  | .516** | .701       |
|              | Sig. (2-tailed)     | .038   | .006   | .000   | .003   | .000       |
|              | N                   | 30     | 30     | 30     | 30     | 30         |
| X2           | Pearson Correlation | .515** | .392   | .584*  | .424** | .782*      |
|              | Sig. (2-tailed)     | .004   | .032   | .001   | .019   | .000       |
|              | N                   | 30     | 30     | 30     | 30     | 30         |
| X3           | Pearson Correlation | .306*  | .774*  | .394   | .408** | .688**     |
|              | Sig. (2-tailed)     | .100   | .000   | .031   | .025   | .000       |
|              | N                   | 30     | 30     | 30     | 30     | 30         |
| X4           | Pearson Correlation | .192** | .572** | .621** | .611   | .815**     |
|              | Sig. (2-tailed)     | .310   | .001   | .000   | .000   | .000       |
|              | N                   | 30     | 30     | 30     | 30     | 30         |
| X5           | Pearson Correlation | .367   | .608*  | .385** | .442** | .679       |
|              | Sig. (2-tailed)     | .046   | .000   | .036   | .014   | .000       |
|              | N                   | 30     | 30     | 30     | 30     | 30         |

|            |                     |        |        |        |        |        |
|------------|---------------------|--------|--------|--------|--------|--------|
| X6         | Pearson Correlation | .371   | .167   | .320   | .273   | .476   |
|            | Sig. (2-tailed)     | .044   | .378   | .085   | .145   | .008   |
|            | N                   | 30     | 30     | 30     | 30     | 30     |
| X7         | Pearson Correlation | .482   | .260*  | .385   | .550** | .692** |
|            | Sig. (2-tailed)     | .007   | .165   | .035   | .002   | .000   |
|            | N                   | 30     | 30     | 30     | 30     | 30     |
| X8         | Pearson Correlation | .571*  | .380** | .537*  | .229** | .719   |
|            | Sig. (2-tailed)     | .001   | .038   | .002   | .224   | .000   |
|            | N                   | 30     | 30     | 30     | 30     | 30     |
| X9         | Pearson Correlation | 1*     | .351** | .366   | .365   | .625*  |
|            | Sig. (2-tailed)     |        | .057   | .046   | .048   | .000   |
|            | N                   | 30     | 30     | 30     | 30     | 30     |
| X10        | Pearson Correlation | .351** | 1*     | .684** | .465** | .714** |
|            | Sig. (2-tailed)     | .057   |        | .000   | .010   | .000   |
|            | N                   | 30     | 30     | 30     | 30     | 30     |
| X11        | Pearson Correlation | .366** | .684** | 1*     | .538** | .764*  |
|            | Sig. (2-tailed)     | .046   | .000   |        | .002   | .000   |
|            | N                   | 30     | 30     | 30     | 30     | 30     |
| X12        | Pearson Correlation | .365** | .465*  | .538*  | 1**    | .689*  |
|            | Sig. (2-tailed)     | .048   | .010   | .002   |        | .000   |
|            | N                   | 30     | 30     | 30     | 30     | 30     |
| Skor_Total | Pearson Correlation | .625** | .714** | .764** | .689** | 1**    |
|            | Sig. (2-tailed)     | .000   | .000   | .000   | .000   |        |
|            | N                   | 30     | 30     | 30     | 30     | 30     |

## 2. VARIABEL (Y) KUALITAS PELAYANAN PUBLIK

| Correlations |                     |        |        |        |        |        |       |        |       |       |       |
|--------------|---------------------|--------|--------|--------|--------|--------|-------|--------|-------|-------|-------|
|              |                     | Y1     | Y2     | Y3     | Y4     | Y5     | Y6    | Y7     | Y8    | Y9    | Y10   |
| Y1           | Pearson Correlation | 1      | .707** | .374*  | .505** | .300   | .151  | .228   | -.082 | -.041 | .041  |
|              | Sig. (2-tailed)     |        | .000   | .042   | .004   | .107   | .427  | .226   | .667  | .830  | .830  |
|              | N                   | 30     | 30     | 30     | 30     | 30     | 30    | 30     | 30    | 30    | 30    |
| Y2           | Pearson Correlation | .707** | 1      | .426*  | .602** | .401*  | .107  | .255   | -.044 | -.066 | -.117 |
|              | Sig. (2-tailed)     | .000   |        | .019   | .000   | .028   | .572  | .175   | .818  | .730  | .539  |
|              | N                   | 30     | 30     | 30     | 30     | 30     | 30    | 30     | 30    | 30    | 30    |
| Y3           | Pearson Correlation | .374*  | .426*  | 1      | .651** | .646** | .076  | .612** | .047  | -.047 | -.109 |
|              | Sig. (2-tailed)     | .042   | .019   |        | .000   | .000   | .690  | .000   | .807  | .807  | .568  |
|              | N                   | 30     | 30     | 30     | 30     | 30     | 30    | 30     | 30    | 30    | 30    |
| Y4           | Pearson Correlation | .505** | .602** | .651** | 1      | .671** | -.051 | .324   | .083  | -.021 | -.152 |
|              | Sig. (2-tailed)     | .004   | .000   | .000   |        | .000   | .790  | .081   | .664  | .914  | .423  |
|              | N                   | 30     | 30     | 30     | 30     | 30     | 30    | 30     | 30    | 30    | 30    |
| Y5           | Pearson Correlation | .300   | .401*  | .646** | .671** | 1      | -.107 | .264   | .052  | -.262 | -.262 |
|              | Sig. (2-tailed)     | .107   | .028   | .000   | .000   |        | .574  | .158   | .784  | .162  | .162  |
|              | N                   | 30     | 30     | 30     | 30     | 30     | 30    | 30     | 30    | 30    | 30    |

|     |                     |        |        |        |        |       |       |      |        |         |        |
|-----|---------------------|--------|--------|--------|--------|-------|-------|------|--------|---------|--------|
| Y6  | Pearson Correlation | .151   | .107   | .076   | -.051  | -.107 | 1     | .223 | .408*  | .408*   | .272   |
|     | Sig. (2-tailed)     | .427   | .572   | .690   | .790   | .574  |       | .235 | .025   | .025    | .146   |
|     | N                   | 30     | 30     | 30     | 30     | 30    | 30    | 30   | 30     | 30      | 30     |
| Y7  | Pearson Correlation | .228   | .255   | .612** | .324   | .264  | .223  | 1    | .168   | .232    | .154   |
|     | Sig. (2-tailed)     | .226   | .175   | .000   | .081   | .158  | .235  |      | .374   | .218    | .415   |
|     | N                   | 30     | 30     | 30     | 30     | 30    | 30    | 30   | 30     | 30      | 30     |
| Y8  | Pearson Correlation | -.082  | -.044  | .047   | .083   | .052  | .408* | .168 | 1      | .500**  | .333   |
|     | Sig. (2-tailed)     | .667   | .818   | .807   | .664   | .784  | .025  | .374 |        | .005    | .072   |
|     | N                   | 30     | 30     | 30     | 30     | 30    | 30    | 30   | 30     | 30      | 30     |
| Y9  | Pearson Correlation | -.041  | -.066  | -.047  | -.021  | -.262 | .408* | .232 | .500** | 1       | .667** |
|     | Sig. (2-tailed)     | .830   | .730   | .807   | .914   | .162  | .025  | .218 | .005   |         | .000   |
|     | N                   | 30     | 30     | 30     | 30     | 30    | 30    | 30   | 30     | 30      | 30     |
| Y10 | Pearson Correlation | .041   | -.117  | -.109  | -.152  | -.262 | .272  | .154 | .333   | .667**  | 1      |
|     | Sig. (2-tailed)     | .830   | .539   | .568   | .423   | .162  | .146  | .415 | .072   | .000    |        |
|     | N                   | 30     | 30     | 30     | 30     | 30    | 30    | 30   | 30     | 30      | 30     |
| Y11 | Pearson Correlation | .541** | .595** | .300   | .475** | .241  | -.088 | .178 | -.162  | .054    | .126   |
|     | Sig. (2-tailed)     | .002   | .001   | .107   | .008   | .200  | .642  | .347 | .391   | .776    | .506   |
|     | N                   | 30     | 30     | 30     | 30     | 30    | 30    | 30   | 30     | 30      | 30     |
| Y12 | Pearson Correlation | -.041  | -.066  | -.047  | -.021  | -.262 | .408* | .232 | .500** | 1.000** | .667** |
|     | Sig. (2-tailed)     | .830   | .730   | .807   | .914   | .162  | .025  | .218 | .005   | .000    | .000   |

|            |                     |        |        |        |        |        |       |        |        |        |        |
|------------|---------------------|--------|--------|--------|--------|--------|-------|--------|--------|--------|--------|
|            | N                   | 30     | 30     | 30     | 30     | 30     | 30    | 30     | 30     | 30     | 30     |
| Y13        | Pearson Correlation | -.082  | -.131  | -.047  | .166   | .262   | .408* | .084   | .600** | .500** | .333   |
|            | Sig. (2-tailed)     | .667   | .489   | .807   | .382   | .162   | .025  | .658   | .000   | .005   | .072   |
|            | N                   | 30     | 30     | 30     | 30     | 30     | 30    | 30     | 30     | 30     | 30     |
| Y14        | Pearson Correlation | .154   | .007   | -.007  | -.052  | -.041  | .383* | .184   | .156   | .547** | .885** |
|            | Sig. (2-tailed)     | .418   | .971   | .970   | .786   | .830   | .037  | .330   | .410   | .002   | .000   |
|            | N                   | 30     | 30     | 30     | 30     | 30     | 30    | 30     | 30     | 30     | 30     |
| Y15        | Pearson Correlation | .151   | .197   | .171   | .118   | .214   | .167  | .223   | .408*  | .408*  | .612** |
|            | Sig. (2-tailed)     | .427   | .297   | .366   | .534   | .257   | .379  | .235   | .025   | .025   | .000   |
|            | N                   | 30     | 30     | 30     | 30     | 30     | 30    | 30     | 30     | 30     | 30     |
| Total_Skor | Pearson Correlation | .588** | .589** | .604** | .638** | .481** | .405* | .588** | .401*  | .482** | .457*  |
|            | Sig. (2-tailed)     | .001   | .001   | .000   | .000   | .007   | .027  | .001   | .028   | .007   | .011   |
|            | N                   | 30     | 30     | 30     | 30     | 30     | 30    | 30     | 30     | 30     | 30     |

| Correlations |                     |        |         |        |        |       |            |
|--------------|---------------------|--------|---------|--------|--------|-------|------------|
|              |                     | Y11    | Y12     | Y13    | Y14    | Y15   | Total_Skor |
| Y1           | Pearson Correlation | .541   | -.041** | -.082* | .154** | .151  | .588       |
|              | Sig. (2-tailed)     | .002   | .830    | .667   | .418   | .427  | .001       |
|              | N                   | 30     | 30      | 30     | 30     | 30    | 30         |
| Y2           | Pearson Correlation | .595** | -.066   | -.131* | .007** | .197* | .589       |
|              | Sig. (2-tailed)     | .001   | .730    | .489   | .971   | .297  | .001       |

|     |                     |        |         |        |         |        |       |
|-----|---------------------|--------|---------|--------|---------|--------|-------|
|     | N                   | 30     | 30      | 30     | 30      | 30     | 30    |
| Y3  | Pearson Correlation | .300*  | -.047*  | -.047  | -.007** | .171** | .604  |
|     | Sig. (2-tailed)     | .107   | .807    | .807   | .970    | .366   | .000  |
|     | N                   | 30     | 30      | 30     | 30      | 30     | 30    |
| Y4  | Pearson Correlation | .475** | -.021** | .166** | -.052   | .118** | .638  |
|     | Sig. (2-tailed)     | .008   | .914    | .382   | .786    | .534   | .000  |
|     | N                   | 30     | 30      | 30     | 30      | 30     | 30    |
| Y5  | Pearson Correlation | .241   | -.262*  | .262** | -.041** | .214   | .481  |
|     | Sig. (2-tailed)     | .200   | .162    | .162   | .830    | .257   | .007  |
|     | N                   | 30     | 30      | 30     | 30      | 30     | 30    |
| Y6  | Pearson Correlation | -.088  | .408    | .408   | .383    | .167   | .405  |
|     | Sig. (2-tailed)     | .642   | .025    | .025   | .037    | .379   | .027  |
|     | N                   | 30     | 30      | 30     | 30      | 30     | 30    |
| Y7  | Pearson Correlation | .178   | .232    | .084** | .184    | .223   | .588  |
|     | Sig. (2-tailed)     | .347   | .218    | .658   | .330    | .235   | .001  |
|     | N                   | 30     | 30      | 30     | 30      | 30     | 30    |
| Y8  | Pearson Correlation | -.162  | .500    | .600   | .156    | .408   | .401* |
|     | Sig. (2-tailed)     | .391   | .005    | .000   | .410    | .025   | .028  |
|     | N                   | 30     | 30      | 30     | 30      | 30     | 30    |
| Y9  | Pearson Correlation | .054   | 1.000   | .500   | .547    | .408   | .482* |
|     | Sig. (2-tailed)     | .776   | .000    | .005   | .002    | .025   | .007  |
|     | N                   | 30     | 30      | 30     | 30      | 30     | 30    |
| Y10 | Pearson Correlation | .126   | .667    | .333   | .885    | .612   | .457  |
|     | Sig. (2-tailed)     | .506   | .000    | .072   | .000    | .000   | .011  |

|            |                     |        |        |        |        |        |       |
|------------|---------------------|--------|--------|--------|--------|--------|-------|
|            | N                   | 30     | 30     | 30     | 30     | 30     | 30    |
| Y11        | Pearson Correlation | 1**    | .054** | -.162  | .178** | .243   | .519  |
|            | Sig. (2-tailed)     |        | .776   | .391   | .348   | .195   | .003  |
|            | N                   | 30     | 30     | 30     | 30     | 30     | 30    |
| Y12        | Pearson Correlation | .054   | 1      | .500   | .547   | .408   | .482* |
|            | Sig. (2-tailed)     | .776   |        | .005   | .002   | .025   | .007  |
|            | N                   | 30     | 30     | 30     | 30     | 30     | 30    |
| Y13        | Pearson Correlation | -.162  | .500   | 1      | .469   | .408   | .441* |
|            | Sig. (2-tailed)     | .391   | .005   |        | .009   | .025   | .015  |
|            | N                   | 30     | 30     | 30     | 30     | 30     | 30    |
| Y14        | Pearson Correlation | .178   | .547   | .469   | 1      | .701   | .563* |
|            | Sig. (2-tailed)     | .348   | .002   | .009   |        | .000   | .001  |
|            | N                   | 30     | 30     | 30     | 30     | 30     | 30    |
| Y15        | Pearson Correlation | .243   | .408   | .408   | .701   | 1      | .626  |
|            | Sig. (2-tailed)     | .195   | .025   | .025   | .000   |        | .000  |
|            | N                   | 30     | 30     | 30     | 30     | 30     | 30    |
| Total_Skor | Pearson Correlation | .519** | .482** | .441** | .563** | .626** | 1*    |
|            | Sig. (2-tailed)     | .003   | .007   | .015   | .001   | .000   |       |
|            | N                   | 30     | 30     | 30     | 30     | 30     | 30    |

#### Lampiran 4

#### HASIL UJI RELIABILITAS

##### 1. VARIABEL (X) IMPLEMENTASI KEBIJAKAN GISA

| Reliability Statistics |            |
|------------------------|------------|
| Cronbach's Alpha       | N of Items |
| .899                   | 12         |

##### 2. VARIABEL (Y) KUALITAS PELAYANAN PUBLIK

| Reliability Statistics |            |
|------------------------|------------|
| Cronbach's Alpha       | N of Items |
| .810                   | 15         |

## Lampiran 5

### HASIL UJI ASUMSI KLASIK

#### 1. UJI NORMALITAS

| One-Sample Kolmogorov-Smirnov Test                                                |                |                         |
|-----------------------------------------------------------------------------------|----------------|-------------------------|
|  |                | Unstandardized Residual |
| N                                                                                 |                | 110                     |
| Normal Parameters <sup>a,b</sup>                                                  | Mean           | .0000000                |
|                                                                                   | Std. Deviation | .88895689               |
| Most Extreme Differences                                                          | Absolute       | .056                    |
|                                                                                   | Positive       | .056                    |
|                                                                                   | Negative       | -.050                   |
| Kolmogorov-Smirnov Z                                                              |                | .592                    |
| Asymp. Sig. (2-tailed)                                                            |                | .875                    |
| a. Test distribution is Normal.                                                   |                |                         |
| b. Calculated from data.                                                          |                |                         |

## 2. UJI LINEARITAS

| ANOVA Table                                                       |                |                          |                |     |             |          |      |
|-------------------------------------------------------------------|----------------|--------------------------|----------------|-----|-------------|----------|------|
|                                                                   |                |                          | Sum of Squares | Df  | Mean Square | F        | Sig. |
| Kualitas Pelayanan Adm Kependudukan * Implementasi Kebijakan GISA | Between Groups | (Combined)               | 4967.318       | 40  | 124.183     | 159.862  | .000 |
|                                                                   |                | Linearity                | 4934.782       | 1   | 4934.782    | 6352.611 | .000 |
|                                                                   |                | Deviation from Linearity | 32.537         | 39  | .834        | 1.074    | .391 |
|                                                                   | Within Groups  |                          | 53.600         | 69  | .777        |          |      |
|                                                                   | Total          |                          | 5020.918       | 109 |             |          |      |

## 3. UJI HETEROSKEDASTISITAS

| Coefficients <sup>a</sup>                 |                             |                             |            |                           |        |      |
|-------------------------------------------|-----------------------------|-----------------------------|------------|---------------------------|--------|------|
| Model                                     |                             | Unstandardized Coefficients |            | Standardized Coefficients | T      | Sig. |
|                                           |                             | B                           | Std. Error | Beta                      |        |      |
| 1                                         | (Constant)                  | 1.217                       | .444       |                           | 2.742  | .007 |
|                                           | Implementasi Kebijakan GISA | -.006                       | .005       | -.113                     | -1.186 | .238 |
| a. Dependent Variable: Kualitas Pelayanan |                             |                             |            |                           |        |      |

## Lampiran 6

### HASIL ANALISIS REGRESI LINEAR SEDERHANA

#### 1. UJI PARSIAL (UJI T)

| Coefficients <sup>a</sup>                 |                             |                             |            |                           |        |      |
|-------------------------------------------|-----------------------------|-----------------------------|------------|---------------------------|--------|------|
| Model                                     |                             | Unstandardized Coefficients |            | Standardized Coefficients | T      | Sig. |
|                                           |                             | B                           | Std. Error | Beta                      |        |      |
| 1                                         | (Constant)                  | 1.744                       | .720       |                           | 2.423  | .017 |
|                                           | Implementasi Kebijakan GISA | .608                        | .008       | .991                      | 78.660 | .000 |
| a. Dependent Variable: Kualitas Pelayanan |                             |                             |            |                           |        |      |

#### 2. KOEFISIEN DETERMINASI (R<sup>2</sup>)

| Model Summary                                          |                   |          |                   |                            |
|--------------------------------------------------------|-------------------|----------|-------------------|----------------------------|
| Model                                                  | R                 | R Square | Adjusted R Square | Std. Error of the Estimate |
| 1                                                      | .991 <sup>a</sup> | .983     | .983              | .893                       |
| a. Predictors: (Constant), Implementasi Kebijakan GISA |                   |          |                   |                            |

**Lampiran 7**

**SURAT REKOMENDASI PENELITIAN**





## PEMERINTAH KOTA DEPOK BADAN KESATUAN BANGSA DAN POLITIK

Komplek Balai Kota Depok, Gedung Dibaleka I Lantai IV,  
Jl. Margonda Raya No. 54 Telepon : 021-2941 2287  
Faximile : 021-2941 2287 Website : Kesbangpol.depok.go.id Email : badankesbangpol.depok@gmail.com  
Kota Depok, Jawa Barat - 16431

### REKOMENDASI PENELITIAN

Nomor : 070/859 - Bakesbangpol

- a. Dasar : 1. Peraturan Menteri Dalam Negeri Nomor 7 Tahun 2014 Tentang Perubahan Atas Peraturan Menteri Dalam Negeri Nomor 64 Tahun 2011 Tentang Pedoman Penerbitan Rekomendasi Penelitian.  
2. Peraturan Daerah Kota Depok Nomor 10 Tahun 2016 Tentang Pembentukan dan Susunan Perangkat Daerah Kota Depok.  
3. Peraturan Walikota Depok Nomor 39 Tahun 2014 Tentang Pedoman Penerbitan Rekomendasi Ijin Penelitian/Riset/Pendidikan Sistem Ganda di Kota Depok.  
4. Peraturan Wali Kota Depok Nomor 51 Tahun 2021 Tentang Kedudukan, Susunan Organisasi, Tugas dan Fungsi Serta Tata Kerja Badan Kesatuan Bangsa dan Politik.

- b. Menimbang : Memperhatikan Surat dari Universitas Nasional Fakultas Ilmu Sosial dan Ilmu Politik  
Nomor : 624/WD/VI/2022  
Tanggal : 23 Juni 2022  
Perihal : Permohonan Penelitian dan Informasi Data

#### MEMBERITAHUKAN BAHWA :

- a. Nama / NIM : Alan Gumelar / 183112351550053  
b. Alamat : Jl. Angsana Raya No. 387 RT. 010 RW. 006 Kel. Mekarjaya Kec. Sukmajaya Kota Depok  
Nomor Telenon : 081380889732  
c. Judul Penelitian : 1) "Pengaruh Implementasi Kebijakan Gerakan Indonesia Sadar Administrasi (GISA) Terhadap Kualitas Pelayanan Administrasi Kependudukan di Dinas Kependudukan dan Pencatatan Sipil Kota Depok Tahun 2021".  
2) Lokasi Penelitian : Dinas Kependudukan dan Pencatatan Sipil Kota Depok  
3) Waktu/Lama Penelitian : 28 Juni 2022 s/d 28 Juli 2022  
4) Anggota Tim Peneliti : -  
5) Bidang Penelitian : Administrasi Publik  
6) Status Penelitian : Baru

Demikian rekomendasi ini dibuat untuk digunakan seperlunya.

Depok, 28 Juni 2022

a.n. KEPALA BADAN KESATUAN BANGSA DAN POLITIK

  
H. EDDY SUPARMAN, SE., M.Si  
Pembina, IV/a  
NIP. 19640903 198903 1 004

Catatan :

1. Wajib Melaporkan Hasil Riset/ Penelitian/ Survei/ PKL Ke Badan KESBANGPOL dan Dinas/Instansi Tempat Melakukan Riset/ Penelitian/ Survei/ PKL;
2. Harus Mematuhi Protokol Kesehatan Covid-19;

## DAFTAR RIWAYAT HIDUP

### Data Pribadi

Nama : Alan Gumelar  
Jenis Kelamin : Laki - Laki  
Tempat, Tgl Lahir : Depok, 6 Agustus 1998  
Kewarganegaraan : Indonesia  
TB, BB : 169 cm, 59kg  
Agama : Islam  
Alamat : Jl. Angsana Raya No. 387, Rt.10 Rw.06 Depok 2 Tengah  
No. Handphone : 081380889732 / 081317223623  
E-mail : [gumelaralan5@gmail.com](mailto:gumelaralan5@gmail.com)

### Data Pendidikan

2003 – 2004 : TK Mekar Sari, Depok  
2004 – 2011 : SD Negeri Mekar Jaya 1, Depok  
2011 – 2014 : SMP PGRI Depok 2 Tengah  
2014 – 2017 : SMK Yapemri Depok  
2018 – Sekarang : Universitas Nasional, Jakarta Selatan

### Pengalaman Organisasi

1. Kader Himpunan Mahasiswa Islam Koordinator Komisariat Universitas Nasional
2. Panitia Pelaksana LK-1 Kom. Teknik, Hukum, Ekonomi, dan FISIP

3. Panitia HMI UNAS Untuk Negeri Vaksinasi Massal Gratis 2021
4. Panitia HmI Koorkom Unas Berbagi Takjil serta panitia dalam bentuk penggalangan dana
5. Ketua Pelaksana HmI Koorkom Unas Cup 2022
6. Panitia LK-2 HmI Koorkom Unas

### **Pengalaman Kerja**

1. Agent BPJS Ketenagakerjaan Des.2019
2. Runner Event Indoclub Sentul City Des.2020

Demikian daftar riwayat hidup ini saya buat dengan sebenarnya.

Depok, 12 Agustus 2022

Hormat saya,



Alan Gumelar

# Skripsi\_Alan\_1.docx

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