

CHAPTER V

CONCLUSION AND SUGGESTION

This chapter presents the conclusion of the research and the suggestion for future research after the researcher analyses and interprets the provided data from the previous chapter. The statement of the research problems covers the conclusion, while the suggestion is intended to give information to the next researchers who are interested in conducting similar research.

5.1 CONCLUSION

Based on the findings and discussion in the previous chapter, the researcher concludes a Brown and Levinson-based positive politeness strategy in the comments column on *@PoemHeaven's* Twitter account and some of the findings obtained from all analyzed data. This includes using positive politeness strategies covering three strategies in 1st post and five strategies in second post. Negative politeness strategies covering two strategies both in first and second posts. Positive politeness was present in the fifteen data explored in data analysis both in first and second posts. Meanwhile, negative politeness was in the five data that were explored in the data analysis both in first and second.

The use of positive politeness strategies in the data that have been found by first and second posts, which are predominantly used by netizens

to respond to first post @PoemHeaven's Twitter account quotes are *Exaggerate (interest, approval, sympathy with hearer)* and for second posts are *Be Optimistic*. Meanwhile, The use of Negative politeness strategies in the data that have been found by first and second posts, which are predominantly used by netizens to respond to first post @PoemHeaven's Twitter account quotes are *Be conventionally indirect* and second posts are equal between *Be Pessimistic* and *Minimize the imposition*.

5.2 SUGGESTION

In the analysis of this research, the researcher did not find twelve positive politeness strategies and eight negative politeness strategies in the first post. Therefore, the second post did not find ten positive politeness strategies and eight negative politeness strategies. The researcher suggests that the next researchers looking for other strategies that are more dominant or add several different aspects that can make the findings more varied. This research has a weakness, which is the lack of a theory that is used to analyze the problems of research since the researcher used the theory only by Brown and Levinson. Hence, the results of the analysis are also limited. It is recommended for future researchers, especially those who are interested in the same topic, to try to use more than one theory to cover the results of analysis broader and more challenging.